

Key areas - Sectoral indicators	Knowledge						Skills						Responsibility and Autonomy						
	Service delivery	Meeting health and safety requirements	Communication, motivation and customer service	Equipment and environment	Professional Technical Capacity	Professional Attitude	Service delivery	Meeting health and safety requirements	Communication, motivation and customer service	Equipment and environment	Professional Technical Capacity	Professional Attitude	Service delivery	Meeting health and safety requirements	Communication, motivation and customer service	Equipment and environment	Professional Technical Capacity	Professional Attitude	
Level 2	EQF	* basic factual knowledge of a field of work or study						* basic cognitive and practical skills required to use relevant information in order to carry out tasks and to solve routine problems using simple rules and tools						* work or study under supervision with some autonomy					
	Outdoor SQF	<ul style="list-style-type: none"> Lists basic rules for organising and conducting outdoor activities. Describes different outdoor activities. Characterises basic motivations for participating in outdoor activities. 	<ul style="list-style-type: none"> Lists basic hazards and risks. 	<ul style="list-style-type: none"> Knows the standard terms used in the outdoor sector. Understands the basic requirements for professional communication. 	<ul style="list-style-type: none"> Lists the standard equipment used for selected activities. Considers the importance of environmental conditions for the service delivery. 			<ul style="list-style-type: none"> Assists in the organising, conducting and post-processing of outdoor activities, mostly under supervision from higher level personnel. Carries out selected and limited tasks within the service delivery. 	<ul style="list-style-type: none"> Demonstrates basic first aid skills. Follows the health and safety regulations during the outdoor activity. 	<ul style="list-style-type: none"> Delivers good customer services and positively and encouragingly interacts with customers. 	<ul style="list-style-type: none"> Prepares equipment for the trip and uses the personal equipment with a minimal amount of supervision. Promotes a healthy and clean environment. 			<ul style="list-style-type: none"> Assists in the delivery of outdoor activities under supervision. Performs selected tasks semi-independently. 					<ul style="list-style-type: none"> Accepts and follows work-related instructions.
Level 3	EQF	* knowledge of facts, principles, processes and general concepts, in a field of work or study						* a range of cognitive and practical skills required to accomplish tasks and solve problems by selecting and applying basic methods, tools, materials and information						* take responsibility for completion of tasks in work or study adapt own behaviour to circumstances in solving problems					
	Outdoor SQF	<ul style="list-style-type: none"> Describes the main procedures of the outdoor activity including the planning, conducting and post processing of the service. 	<ul style="list-style-type: none"> Recognizes and names common hazards and risks. Describes standard rescue scenarios for selected activities. 	<ul style="list-style-type: none"> Explains different customers' expectations. 	<ul style="list-style-type: none"> Recognises the importance of environmental conditions for the service delivery. Describes basic (cultural, natural, etc.) features of the environment as part of the animation. Lists and describes the equipment used for selected activities. 	<ul style="list-style-type: none"> Describes the structure and tasks of national and international organisations in the outdoor sector (from L6). 		<ul style="list-style-type: none"> Assists in the delivery of outdoor activities including trip preparation, guiding, animation and trip wrap-up. 	<ul style="list-style-type: none"> Demonstrates basic first aid skills. 	<ul style="list-style-type: none"> Positively interacts with clients, paying attention to basic communication strategies and customer service rules. 	<ul style="list-style-type: none"> Uses and maintains the personal equipment. Demonstrates the use of equipment to the customers according to standard procedures. 	<ul style="list-style-type: none"> Demonstrates basic skills in selected activities. 	<ul style="list-style-type: none"> Solves typical problems occurring during the selected tasks of the AL service delivery under supervision and help of other AL professional with higher qualifications. 	<ul style="list-style-type: none"> Assists in the delivery of outdoor activities, often under supervision. Independently performs selected tasks given by the responsible guide. 	<ul style="list-style-type: none"> Takes responsibility for his/her own safety during the delivery of the outdoor activity. 				<ul style="list-style-type: none"> Takes part in the conduction of outdoor activities under the supervision or directive of outdoor professionals with higher qualifications.
Level 4	EQF	* factual and theoretical knowledge in broad contexts within a field of work or study						* a range of cognitive and practical skills required to generate solutions to specific problems in a field of work or study						* exercise self-management within the guidelines of work or study contexts that are usually predictable, but are subject to change * supervise the routine work of others, taking some responsibility for the evaluation and improvement of work or study activities					
	Outdoor SQF	<ul style="list-style-type: none"> Describes the procedures for planning, organising, conducting, animating and post processing the delivery of outdoor activities and services. 	<ul style="list-style-type: none"> Identifies common hazards and risks and applies strategies to avoid those. 	<ul style="list-style-type: none"> Recognizes customers' expectations and basic psychological issues and takes them into consideration for the planning and delivery of the service. 	<ul style="list-style-type: none"> Describes the importance of environmental conditions for the service delivery and illustrates the impact of different conditions on the delivery of an outdoor activity. Gives examples of the natural, geographical, cultural, historical and local background to the activities. Recognizes the (potential) impact of outdoor activities on the environment. 	<ul style="list-style-type: none"> Explains and justifies the roles and responsibilities of people working in the outdoors. Discusses and defends the demands of work ethics, professionalism and efficiency. 		<ul style="list-style-type: none"> Animates selected outdoor activities. 	<ul style="list-style-type: none"> Demonstrates and administers first aid. Shows basis rescue skills and assists in more complex rescue scenarios. 	<ul style="list-style-type: none"> Differentiates between different types and groups of individuals and adapts the animation and outdoor activity accordingly. Implements feedback procedures according to instructions. 	<ul style="list-style-type: none"> Uses and maintains the personal equipment. Instructs and monitors participants in the safe use of equipment. Evaluates different equipment for the use in selected activities. 	<ul style="list-style-type: none"> Safely performs and demonstrates selected outdoor activities. 	<ul style="list-style-type: none"> Recognizes and solves typical problems occurring during the delivery of outdoor services. 	<ul style="list-style-type: none"> Plans and delivers services respectively animates parts of selected activities. Works as an animator within the framework of operational guidelines. Oversees and directs the work of lower level staff. 	<ul style="list-style-type: none"> Takes some responsibility for the safety of clients during the delivery of the outdoor activity. 			<ul style="list-style-type: none"> Follows the rules of the professional ethics of the outdoor sector. 	
Level 5	EQF	* comprehensive, specialised, factual and theoretical knowledge within a field of work or study and an awareness of the boundaries of that knowledge						* a comprehensive range of cognitive and practical skills required to develop creative solutions to abstract problems						* exercise management and supervision in contexts of work or study activities where there is unpredictable change * review and develop performance of self and others					
	Outdoor SQF	<ul style="list-style-type: none"> Establishes and justifies trip procedures including the planning, organising, conducting, animating and post processing the delivery of outdoor activities and services. 	<ul style="list-style-type: none"> Describes possible hazards and risks, applies risk and emergency management. Understands and implements regulatory and non-regulatory requirements for the given activities and facility management. 	<ul style="list-style-type: none"> Relates basic pedagogical and psychological aspects to the job. 	<ul style="list-style-type: none"> Describes the importance of environmental conditions for the service delivery and illustrates the impact of different conditions on the delivery of an outdoor activity. Summarises the natural, geographical, cultural, historical and local background to the activities. Explains the impact of outdoor activities on the environment. Chooses the equipment for selected activities. 	<ul style="list-style-type: none"> Comprehends, explains, demonstrates and enforces the roles and responsibilities of people working in the outdoors. Implements the demands of work ethics, professionalism and efficiency. 		<ul style="list-style-type: none"> Independently plans and delivers services; and autonomously animates selected activities in the outdoors. Develops creative solutions for the service delivery. 	<ul style="list-style-type: none"> Administers first aid and assists in rescues. Demonstrates advanced rescue skills and independently participates in complex rescue scenarios. 	<ul style="list-style-type: none"> Differentiates between different types and groups of individuals, including customers with special needs, and adapts the animation and outdoor activity accordingly. Conducts, summarizes and evaluates customer feedback according to procedures. 	<ul style="list-style-type: none"> Considers environmental conditions and adapts any outdoor service delivery to those. Researches and presents natural, geographical, cultural, historical and local background to the activities. Adapts the activities in order to minimize the environmental impact. Uses and maintains the personal equipment. Instructs, confidently demonstrates and monitors participants in the safe use of equipment. Independently follows storage, inspection, stock control and maintenance procedures. 	<ul style="list-style-type: none"> Safely performs and demonstrates selected outdoor activities. 	<ul style="list-style-type: none"> Coordinates, leads, oversees and reviews multi-animator activities within the framework of operational guidelines. 	<ul style="list-style-type: none"> Takes responsibility for the safety of clients during the delivery of the outdoor activity. 			<ul style="list-style-type: none"> Shares the knowledge and skills in the outdoor sectors. Respects personal professional limitations. Encourages customers to participate in outdoor activities and promotes the rules of the sector's professional ethics. 		
Level 6	EQF	* advanced knowledge of a field of work or study, involving a critical understanding of theories and principles						* advanced skills, demonstrating mastery and innovation required to solve complex and unpredictable problems in a specialised field of work or study						* manage complex technical or professional activities or projects, taking responsibility for decision-making in unpredictable work or study contexts * take responsibility for managing professional development of individuals and groups					
	Outdoor SQF	<ul style="list-style-type: none"> Identifies regulatory and non-regulatory requirements for the given activities and facility management. Develops trip procedures and operations manuals covering all aspects of the service delivery including the planning, conducting, animating, organising and post processing of outdoor activities. 	<ul style="list-style-type: none"> Describes possible hazards and risks, applies risk management and devises emergency planning. Implements and adapts regulatory and non-regulatory requirements for the given activities and facility management. 	<ul style="list-style-type: none"> Formulates, demonstrates, instructs, implements and supervises pedagogical and psychological aspects of the jobs. 	<ul style="list-style-type: none"> Develops strategies to react to different conditions during the delivery of an outdoor activity. Researches, weighs and edits the natural, geographical, cultural, historical and local background to the activities. Explains the impact of outdoor activities on the environment and devises and adapts impact minimization strategies. Chooses and justifies the right equipment for different activities; devises and implements storage, inspection, stock control and maintenance procedures. 			<ul style="list-style-type: none"> Animates, develops and reviews selected outdoor activities, introducing innovative solutions. Instructs and assesses lower level personnel within selected activities. Develops & implements frameworks of operational guidelines for the coordination, conduction and evaluation of complex outdoor activities with multiple staff. 	<ul style="list-style-type: none"> Develops & implements frameworks of operational guidelines for the coordination, conduction and evaluation of complex outdoor activities with multiple staff. 	<ul style="list-style-type: none"> Devises, implements and evaluates feedback procedures. Animates different types of groups and individuals, including customers with special needs, and instructs/trains others in animation. 	<ul style="list-style-type: none"> Adapts the delivery of outdoor services to the environmental conditions. Uses and maintains personal and clients' equipment, instructs and demonstrates to participants the safe use of equipment. 	<ul style="list-style-type: none"> Safely performs, demonstrates and advances selected outdoor activities. 	<ul style="list-style-type: none"> Independently plans and delivers services; and autonomously animates activities in the outdoors, taking into account administrative and organizational aspects. Oversees an operation of multiple activities and animators; leads and instructs staff. 	<ul style="list-style-type: none"> Monitors and increases the safety of clients during the delivery of the outdoor activity. 	<ul style="list-style-type: none"> Works with customers with special needs. 		<ul style="list-style-type: none"> Instructs, implements and supervises the demands of work ethics, professionalism and efficiency. 		